Zoom Audio Updates Feb 2021

Zoom has issued several new editions of its software over the last few weeks. To get the best possible sound for music lessons could you please check that you have the **latest version installed** on your equipment. It's a good idea to **regularly check for updates** as they keep coming and make a huge difference to Zoom sound and therefore our lessons.

How to Update Zoom

For Windows: Click on profile pic (far right), Click Check for Updates

For Android: Click settings, click About, click Version

For Apple: Open the App Store on your device, tap on your profile icon in the top right corner of the screen. Now scroll down to find Zoom under the 'Available updates' option. Once found, simply tap on 'Update' beside the app icon to initiate the update on your device.

How to Enable Original Sound

Once you have updated Zoom, the most important setting for music lessons is "turn on Original Sound".

For Windows:
- Click "settings", click "Audio", select "show in meeting option to Turn On Original Sound".
- EACH LESSON you need to select Turn On Original Sound - the option should appear in the top left of your screen when you hover your mouse there.

For Macs:
- Click on Zoom.US at the top of the screen, select "Preferences", select "Audio Settings", Select "Advanced" then click to enable Original Sound.
- You may also like to choose "Low" on "Suppress Background Noise", select "High Fidelity Music Mode" and select Echo cancellation.
- EACH LESSON you need to select Turn On Original Sound - the option should appear in the top left of your screen when you hover your mouse there.

For Android and iPads:
- Click "settings", click "Meeting", scroll down and turn on "Use Original Sound".
- EACH LESSON - on the bottom right, click the 3 dots "More" menu and select "Enable Original Sound" from the menu.

For the most up-to-date advice, check:
https://support.zoom.us/hc/en-us/sections/200319096-Audio